

<b>SUBJECT:</b>	<b>Concerns and Complaints</b>
<b>REVIEWED/REVISED:</b>	6/2015; 1/2016; 4/2019; 2/2020
<b>RELATED POLICY:</b>	College Code of Conduct; Academic Integrity; Title IX—Sexual Misconduct; Resolution of Academic Concerns; Harassment
<b>PURPOSE:</b>	To communicate mechanisms through which NMC students, employees and visitors can pursue dialogue with the College about concerns or complaints.
<b>POLICY OWNER:</b>	Chief Institutional Effectiveness Officer

---

Students, faculty, staff, and visitors Nebraska Methodist College (NMC) can pursue dialogue with the College about concerns or complaints by filing a report at the [NMC Compliments, Comment & Concerns link](#).

External constituents with concerns or complaints against the College may also call (402) 354-7000. The receptionist will direct the concerned party to the appropriate College administrator. The administrator taking responsibility for the concern will record the nature of the concern and record any actions taken by the College to address the concern. Concerns reported to an administrator of the College are kept on file for ten (10) years.

Reports may also be made by calling the MHS Compliance Reporting Hotline at 877-640-0005 (English) or 800-216-1288 (Spanish), or electronically by using the [MHS Compliance Reporting link](#).

Below please find contact information for filing complaints with Nebraska Methodist College's accreditor or state approval agency:

- To file a complaint with Nebraska Methodist College's accreditor, The Higher Learning Commission, please see the information located at the following link: <https://www.hlcommission.org/HLC-Institutions/complaints.html>.
- To file a complaint with the State of Nebraska approval agency, Coordinating Commission for Postsecondary Education, or other relevant State of Nebraska officials or agencies, please see the information located at the following link: <https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>.

Please note that the Commission cannot, by law, review complaints related to course grades, academic sanctions, or discipline/conduct matters.

NMC strictly prohibits retaliation against anyone for reporting or inquiring in good faith about what they believe to be wrongful or unlawful activity, or for participating in an investigation or proceeding related to such activity.