

# The Journey Toward Senior Friendly Status: How to use NICHE and 4M's Models to Improve Hospital Elder Care

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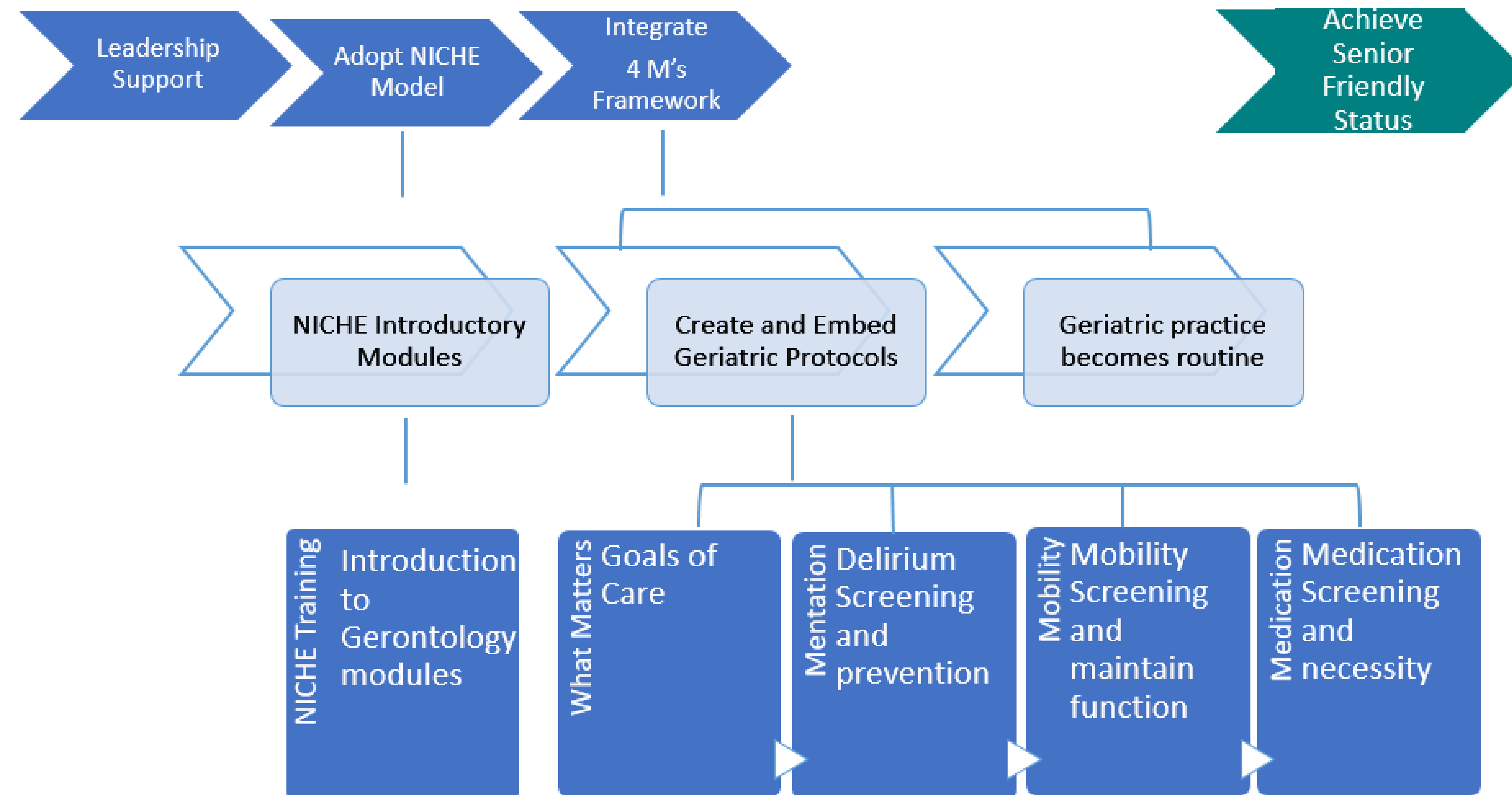
## Background & Purpose

- Froedtert Health (FH) identified a need to enhance care for every older adult, by providing the best care possible.
- Address the specific needs of the older patient and ensure that best practices in geriatric care were consistently applied across the hospital, aiming to improve care quality and reduce variability.

## Methods

- Implementation of NICHE Model and staff training
- Integration of 4 M's Framework
- Implementation of Geriatric assessment tools into EMR
  - Delirium Screening
  - Mobility Screening
  - Embedding provider goals of care discussion
  - Medication screening, guideline use and leveraging order sets

## Outcome/Results



## Conclusions

Results indicate that integration of NICHE practices and the 4 M's framework with evidence-based tools effectively **aligned care and promoted care coordination as well as individualized care planning**. This highlights the importance of aligning care, using evidence-based practices, and interdisciplinary collaboration.

## Next Steps

- Scaling practices and models of care to the broader health system.
- Capture consistent metrics for evaluating the effectiveness of interventions across the hospital.